

E-01345A-11-0224



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ORIGINAL

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

AZ CORPORATION

Investigator: Jenny Gomez

Phone:

Docket Control

Priority: Respond Within Five Days

2012 SEP 18 AM 9 51

Opinion No. 2012 - 105848

Date: 9/14/2012

Complaint Description: 01H Billing - Smart Meter
N/A Not Applicable

First:

Last:

Complaint By: UNKNOWN

UNKNOWN

Account Name: UNKNOWN UNKNOWN

Home: (000) 000-0000

Street: N/A

Work:

City: N/A

CBR:

State: AZ Zip: N/A

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

*****DOCKET NO. E-00000C-11-0328 AND E-01345A-11-0224*****

No one should be forced to have something on their property that they feel may be harmful (Smart Meter).
No one should be forced to have something on their property that they believe is intrusive (Smart Meter).
No one should be charged extra to not have something on their property (Smart Meter).
(It would be better to keep the old meters anyway and not fire employees.)

Property Owners should have complete say over their property. An Outside Party (AZ Public Service) should not have power to make agreements with Tenants 1) against the wishes of the Owners or 2) that affect the Owner's property without the Owner's permission. An Outside Party should not have the power to make agreements with Tenants without the Owner's say. The privacy of the Tenants is not in question. Most Owners already know the name, address, phone number, DL number, and credit score of their Tenants. The Owner does not need access to a Tenant's account informaion in order to control the Owner's property (the presence of an Other Party's physical meter).

No Person (Owner or Tenant) should be forced to deal with an Other Party (AZ Public Service) because there is no competition.

A Third Party (AZ Corp Comm) should not have the ower to make rules that 1) adversely affect an Owner or that 2) take away any of an Owner's rights to full and complete control of their property. Third Party's should not have power over an Owner's property, even if they are the government.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

9/14/12 Noted and filed for the record in Docket Control.

End of Comments

Arizona Corporation Commission

DOCKETED

SEP 18 2012

DOCKETED BY *JM*

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 9/14/2012

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